**Rock Tamers Frequently Asked Questions**

*Are the systems interchangeable?*
- Parts in the Rock Tamers Systems are identical except for the center hub. The 00108 fits over your 2” hitch (drawbar) and the 00110 fits over your 2.5” hitch (drawbar).

*How does the system mount?*
- Rock Tamers mounts onto your hitch (drawbar or the part that holds the tow ball). The Rock Tamers hub requires 1 inch of space to mount. This means the open space on the hitch (clear distance on the drawbar) must be at least 1 inch. Our hub is 1 inch thick. Please see the pictures of part numbers RT034 and RT057 in the Rock Tamers Hardware section for more hub detail. Note: The hub has a small relief molded into the bottom to accommodate gussets commonly used on steel hitches.

*How do I know if I need the heat shield or the exhaust outlet?*
- If 100% of the exhaust system from your vehicle blows directly onto the flaps, you need the exhaust outlet. The exhaust outlet allows exhaust gasses to flow through your mudflaps. The RT200 Exhaust Outlets are stainless steel and zinc die-cast metal. The “flow through” grid is 4 inches in diameter.
- If your exhaust system only partially blows onto your flaps (i.e. tail pipe is positioned so that some exhaust flows to the back and some to the side), you need the heat shield. The RT230 Heat Shield dissipates the exhaust heat and keeps the flap from melting or burning.

*How far off the ground should my flaps be?*
- The flaps should be positioned (easily trimmed if necessary, by cutting on the molded score marks on the back with a utility blade) to 3-4 inches above the ground WITH your towable attached. You want the tongue weight of your towable to load the suspension and give you the lowest possible height. Height can also be adjusted by rotating the system arms up and down.

*Why is there no warning label to let customers know diesel trucks can melt the mudflaps?*
- Please use common sense when installing aftermarket accessories next to hot exhaust. Exhaust temperatures and configurations differ – even between almost identical vehicle models! Rock Tamers has designed both the RT200 Exhaust Outlet (2 pack) for rear facing exhaust systems and the RT230 Heat Shield for exhaust systems that only partially flow onto the mudflap system. Call our office with any questions and we’ll help with your specific set up: (719) 481-0407.
*How much clearance between the hitch and the hub are needed?*
- A 1-inch clearance is needed on your hitch (drawbar). The system mounts to the hitch, not to the receiver (permanent part on your truck). To mount your Rock Tamers, you remove the hitch pin, pull out your hitch (drawbar) and slide the hub over your hitch. The hitch with the hub is then reinserted into your receiver and secured with the hitch pin. The hub is then tightened by using the two bolts on the lower portion.

*Can I get parts or do I have to replace the entire unit?*
- We carry replacement parts for the entire system. Please click here or visit the Rock Tamers Hardware section under “Shop” on the left side of our website.

*Will Rock Tamers fit an equalizer system?*
- Definitely! Please make sure you have 1-inch of clearance on the bar that fits inside your receiver. The Rock Tamers hub will mount on the bar. Please see the pictures of part numbers RT034 and RT057 in the Rock Tamers Hardware section for more hub detail.

*Why don’t I get a response when I email info@rock-tamers.com?*
- Rock-Tamers.com (website with a hyphen in between Rock & Tamers) is NOT our website! Please email info@rocktamers.com or visit RockTamers.com (www.cruiserframes.com/rocktamers) for our official site.
- Rock Tamers is a brand owned by Cruiser Accessories