

## Cruiser's Frequently Asked Questions:

### What can I put on my license plate to protect it?

Cruiser has several different novelty/shield options to protect your plate. We provide bubble shields, flat shields, shields with frames, shield/frame/hardware kits, and "Vaults" for the ultimate protection. Before deciding make sure to check your local laws concerning shields as they vary from State/Province to State/Province.

**What is the difference between an acrylic and a polycarbonate shield?** Cruiser's polycarbonate Tuf Shields are our unbreakable, lifetime guarantee shields. Our acrylic shields are our price point shields. Tuf Shields are guaranteed against breakage and our Customer Service department (800) 545-1894 is here to assist you with any specific questions you may have.

**Will the smoke shield block photo cameras?** All cruiser shields, both smoke and clear, are designed to leave the license plate number visible. Please check with your local and state laws as these vary from State/Province to State/Province.

**What are the sizes for regular license plate frames and motorcycle frames?** Cruiser's license plate frames and motorcycle frames are the standard USA size frames. The standard/regular license plate frame is designed to fit all standard 6x12 inch novelty/license plates. Motorcycle frames are designed to fit all standard 4x7 inch motorcycle license plates.

**Can your license plate frames be used on the back and front of your vehicle?** Yes. Cruiser's license plate frames are designed with flexibility in mind and are created to be used on both the front and back of your vehicles.

**If I am installing Cruiser fastener caps which hardware do, I use?** All Cruiser products are designed with compatibility in mind and are all interchangeable with Cruiser products. Our P/N 81500 has hardware for every application. Feel free to call customer service (800) 545-1894 with your specific application question.

### What is Prop 65?

Prop 65 is affecting virtually every industry that touches your life—from your morning coffee to the clothing you wear each day, Prop 65 is everywhere. As an industry leader, Cruiser Accessories has chosen to be compliant with the law and responsive to the mandates of the proposition.

We identified that labeling our products was the clear and reasonable way to communicate to our customers and end users. Since our goods move around the country and are sold in the state of California, this was the best way for us to show the State our full compliance with Prop 65.

The label on Cruiser's products means that we are being compliant with the State of California and have identified that our goods contain one or more of the chemicals that are currently on their growing list of more than 800 chemicals, including Aspirin and Vitamin A, that could be harmful to one's health. The key to understanding the warning within Prop 65 is knowing the amount of exposure to these chemicals that creates harm. You will find many other trusted products bearing the same required labeling, including products such as balsamic vinegar and children's toys. Prop 65 impacted items are everywhere.

**How do I use fastener caps?** The main job of the fastener caps is to cover the screw head and give your license plate frame a finished look. Here is how to assemble:

- Place the fastener cap's retainer so it looks like a bowl.
- Place your screw inside the retainer cap and continue to screw in place. Do not over tighten.
- Center the screw head inside the plastic retainer cap's and then push to snap in place.



### How do I clean my frame and shield?

Wash the frame and/or novelty plate shield by using warm soapy water with a soft cloth or sponge, then dry. DO NOT use any harsh chemicals or abrasives...just mild soap. You can also use a vinegar cleaning solution as well.

**I only use the top two bolt holes to mount my plate/frame assembly, what do I do with the open holes at the bottom?** Cruiser has a solution for you! Rattle Stop Fasteners!

- Rattle stops securely attach your license plate and frame together on the lower two bolt holes
- Prevents the frame and plate from rattling
- Made of high-quality stainless steel
- Star pin anti-theft fasteners keep your assembly safe and a theft deterrent
- Rattle stops available separately in P/N 81400 and is included in kits 81420, 81430 and the Ultimate kit P/N 81500

**I do not have a way to mount my license plate. Can Cruiser help me?**

- Cruiser offers several innovative solutions
- P/N 79000 – Universal License Plate Mount
  - This is your solution to 'nontraditional' license plate mounting hole spacing (traditional spacing is 7").
  - Flexible hinges work with angled and curve bumpers (see bottom of main image for hinge view).
  - Excellent replacement for front factory license plate mount without having to resort to OE.
  - Solution for mounting & securing license plates on trailer applications.
  - For trucks and SUVs with rear step bumpers, this universal mount serves as a spacer to get license plate up and out from recessed area on step bumper.
  - Clear Polycarbonate; Lifetime warranty against cracks or breaks.
  - Easy to install and comes with all screws and spacers.
- P/N 79150 – Mounting Plate, Black
  - Standard black plastic solution with 4 mounting fasteners.
  - Provides support for the entire license plate
- P/N 79050 – License Plate Bracket, Black
  - Standard black plastic solution that provides a mounting base for two license plate mounting holes.

**How can I keep my license plate from being stolen or to deter it from being stolen?**

- Cruiser Accessories offers several hardware kits with our exclusive Anti-Theft Star Pin system
  - Star Pin in the center with the special key makes it impossible to remove with a typical Allen wrench
  - Uniquely designed to deter the removal of any license plate frame or license plate
  - Locking Stainless Star Pin fasteners are available for most American and Import vehicles
  - Available in P/Ns 81200, 81300, 81400, 81420, 81430, 81500 and 81550
    - 81200 fits most American vehicles
    - 81300 fits most import vehicles & motorcycles
    - 81400 kit contains Rattle Stop Fasteners & spacers
    - 81420 fits most American vehicles & includes Rattle Stop Fasteners
    - 81430 fits most import vehicles & includes Rattle Stop Fasteners
    - 81500 Ultimate Kit "One Kit Fits All" & Rattle Stop fasteners – stainless steel
    - 81550 Ultimate Kit "One Kit Fits All" & Rattle Stop fasteners – Black PTFE stainless steel

**Where are your products made?** Cruiser designs and engineers in the USA but we manufacture in China.

**Do your frames come as a single frame or pair of frames?** Cruiser mainly sells single frames. To be honest, many people do not have matching frames...they like the ability to have different ones on the back than on the front. We do have a couple of products that come as a pair.

- 1) P/N 20642 Nouveau Two Frame Valu-Pak, Black Plastic
- 2) P/N 72101 Double Bubble Valu-Pak, Clear